At Waldron Communication Co., our goal is to give each of our customers the fastest service possible at the lowest possible price. We are always striving to develop programs and policies that help make that possible. Our Fair Access Policy is designed to impact the fewest customers while helping ensure the best speeds for the vast majority of our customers.

Waldron Communication Company (WCOMCO) estimates that a small percent of customers accounts for a disproportionate share of data usage on the WCOMCO network. To ensure that all WCOMCO customers have equitable access to the WCOMCO network, WCOMCO has implemented a Fair Access Policy (or "FAP"). WCOMCO sets usage thresholds on the amount of data you can upload and download within stated time periods. If you exceed these thresholds, WCOMCO will temporarily limit the speed at which you can send and receive data over the WCOMCO access network. You will still be able to use the WCOMCO Internet access service but your speed will be slower. In cases of extreme and continued violation of the FAP limitations, your service may be suspended. WCOMCO may use other traffic management and prioritization tools to help ensure equitable access to the WCOMCO network for all customers. Your WCOMCO Internet access is not guaranteed and is subject to this FAP.

Based on an analysis of typical customers, we have set a rolling 30-day limit on data usage per customer, called a Usage Threshold. As shown in the table below, this threshold varies based on the service plan you selected. For each service plan, the Usage Thresholds are significantly above the amount of data that is used by a typical customer. Every day, we measure your upload and download data usage ("Actual Usage") to determine if your total Actual Usage, as aggregated over the previous 30 days ("Usage Total"), exceeds the Usage Threshold for the service plan that you selected. At any time, you can see your Usage Total versus your monthly Usage Threshold.

We will notify you via your WCOMCO contact email address if your Usage Total reaches 80% or more of the Usage Threshold. If at any time your Usage Total is above the Usage Threshold, we will reduce your WCOMCO access speeds, typically to 128 kbps in the downstream (from the Internet to you) and 28 kbps in the upstream (from you to the Internet) until your Usage Total is 80% or less than the Usage Threshold. Once your Usage Total reaches this level, your access speeds will be restored to the original speed levels by the next day.

You are likely to avoid any limitations imposed by the FAP if your use is typical of the majority of Internet users and consists primarily of Web surfing and a reasonable amount of downloading. The table below shows the monthly Usage Thresholds for each plan. These limits specify the amount of data that you can upload and download before your access speed is reduced. Please note that your Usage Total is far more likely to exceed the Usage Thresholds below if you use peer-to-peer file sharing programs, you use a webcam or you download full length movies, large quantities of music files, full software applications or similar high-bandwidth activities.

	WCOMCO FAP Monthly Usage Thresholds		
	Value Pak	Select Pak	Pro Pak
Upload Threshold (MB) 1	2300	3,000	Future use
Download Threshold (MB) 2	7,500	12,000	Future use

1 Upload Threshold is the volume of data that can be uploaded during the previous 30 days before the Fair Access Policy may restrict the user's speeds.

2 Download Threshold is the volume of data that can be downloaded during the previous 30 days before the Fair Access Policy may restrict the user's speeds.

These terms and conditions state important requirements regarding your use of WCOMCO Internet service and your relationship with WCOMCO. You should read them carefully as they contain important information regarding your rights and ours. If you do not agree to these terms and conditions, you many not use the service and, subject to the terms of your Customer Agreement, you must terminate your service immediately.

WCOMCO may revise this Fair Access Policy from time to time without notice by posting a new version of this document on wcomco.net, wcomco.com or any successor URL(s). All revised copies of the Policy are effective immediately upon posting. Accordingly, customers and users of WCOMCO's Internet service should regularly visit these web sites. Questions regarding this FAP and complaints of violations of it by WCOMCO customers and users can be directed to WCOMCO via "Help" email obtainable at wcomco.net.

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